If you get the error below, you are trying to access a secure site. Click on Advanced:

Then click on 'Proceed to <url> (unsafe)'
You should get the following message:

![Error message]

This site can’t provide a secure connection

global.factiva.com.eztcc.vccs.edu sent an invalid response.

Try:
- Reloading the page
- Learn more about this problem.

ERR_SSL_PROTOCOL_ERROR

Note: When you next attempt to access the resource, you may have to go through all the steps again, or you may just get the last message.

At this message, go back and click on the secure link again. This time the resource should open.