Internet Explorer (tested with IE 11)

At this error message, click on “Continue to this website (not recommended)"

There is a problem with this website’s security certificate.

The security certificate presented by this website was not issued by a trusted certificate authority.

Security certificate problems may indicate an attempt to fool you or intercept any data you send to the server.

We recommend that you close this webpage and do not continue to this website.

- Click here to close this webpage.
- Continue to this website (not recommended).
- More information

You should end up at a blank white screen. Go back and click on the secure link again.

If you get this message, or something similar, go back and click on the secure link again.

This page can’t be displayed

Turn on TLS 1.0, TLS 1.1, and TLS 1.2 in Advanced settings and try connecting to https://global.factiva.com.eztcc.vccs.edu:2048 again. If this error persists, it is possible that this site uses an unsupported protocol or cipher suite such as RC4 (link for the details), which is not considered secure. Please contact your site administrator.

In tests, it has sometimes taken two tries after the initial certificate message and sometimes 3.

Note: when tested with Microsoft Edge, the first click on the resource resulted in a blank white screen. Clicking on the resource again resulted in the error message.